

## **New York State Office for the Aging (NYSOFA) Overview Document for Aging and Disability Community Resources:**

NYSOFA's mission is to help older New Yorkers be as independent as possible for as long as possible through advocacy, development and delivery of person-centered, consumer-oriented, and cost-effective policies, programs and services which support and empower older adults and their families, in partnership with the network of public and private organizations which serve them.

The Aging and Disability Community Resources data gives seniors and disabled persons, families and caregivers contact information which will assist in finding needed information and services available in their area.

**AAAs** (Area Agencies on Aging - local offices for the Aging) plan, develop and support comprehensive in-home and community services. These services create opportunities for active senior citizens and help to promote their independence. Residents now have access to: information and referral services; employment, training and volunteer opportunities; senior centers and adult day care programs; transportation; congregate and home-delivered meals; and home health services. Seniors also have legal services, and counseling programs to assist them.

**HIICAP** (Health Insurance Information Counseling Program) provides free, accurate and objective information, counseling, assistance and advocacy on Medicare, private health insurance, and related health coverage plans. HIICAP helps people with Medicare, their representatives, or persons soon to be eligible for Medicare.

**LTCOP** (Long Term Care Ombudsman Program) offices resource and advocate for older adults and persons with disabilities who live in nursing homes, assisted living and other licensed adult care homes. Ombudsmen help residents understand and exercise their rights to good care in an environment that promotes and protects their dignity and quality of life.

**NYConnects** is a trusted place for information and assistance about long term services and supports whether you are paying for services yourself, through insurance, or eligible for a government program. Local **NY Connects** Information and Assistance Specialists provide personalized counseling to help you make informed decisions and can assist you in accessing available long term services and supports to meet existing or future long term needs. You can contact **NY Connects** even if you already use long term services and supports.

## **New York State Office for the Aging (NYSOFA) Benefit of Utilizing Dataset for Aging and Disability Community Resources:**

The Aging and Disability Community Resources data gives seniors and disabled persons, families and caregivers local contact information which will assist in finding information and services available in their area.

## **New York State Office for the Aging (NYSOFA) Data Collection for Aging and Disability Community Resources:**

Aging and Disability Community Resources data is collected by NYSOFA staff and entered into SQL Server database using various software.

NYSOFA NYConnects staff collects and updates NYConnects county locations and contact information. The locations and contact information is sent by staff from local providers.

NYSOFA Aging Services Representatives (ASR) update AAA locations and contact information. ASRs receive this information from AAA staff.

NYSOFA LTCOP staff update LTCOP locations and contact information. NYSOFA LTCOP staff receive updated information from local LTCOP providers.

NYSOFA HIICAP staff update HIICAP locations and contact information. NYSOFA LTCOP staff receive updated information from local HIICAP providers.